

New Diagnostic Equipment Puts Ulmer's Ahead of the Curve for European Vehicles

We're always on the lookout for tools that will help us serve you better. Therefore, we are extremely excited to start using our new Autologic Diagnostic System. This advanced software is designed specifically for the diagnosis and repair of Mercedes, BMW, Audi, Volvo and VW vehicles, as well as all other European imports.

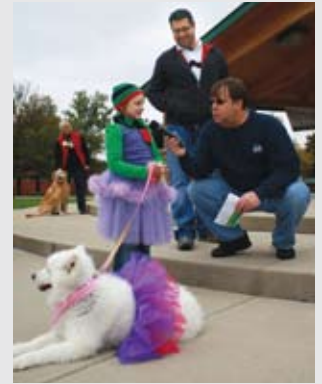
Ulmer's Auto Care Center is a Bosch-certified service center, which means we're already recognized as an expert on European maintenance and repair. The Autologic system lets us pair our know-how with the latest technology to boost our European capabilities even higher. Using the Autologic system to diagnose your vehicle, we get comprehensive information for your specific make and model: specs, recommended diagnostic procedures, recalls and more. The system allows us to work faster and more efficiently, which saves you time and money.

Ulmer's also uses diagnostic scanning tools for domestic vehicles and Asian imports. Whatever service you need, for whatever vehicle you drive, we'll be able to take care of you.



Wag Your Tail—It's Dogapalooza 2009!

Dogapalooza 2009 was held on Saturday, October 10, at Beech Acres Park. Ulmer's was happy to be a major sponsor for this great family event once again. In addition to the Pet Parade, there were contests from Biscuit Eating to Best in Show. There was even a Look-Alike contest for dogs that resemble their owners. Local traffic reporter Chuck Ingram was our emcee, guiding the dogs through their paces.



Brian Kauffeld (standing) helps Emcee Chuck Ingram interview Dogapalooza's Best in Show winner.

The entry fee for the event was \$5 with all proceeds benefitting the Anderson Park District Dog Park. For more information or to see pictures from the event, please visit www.dogapalooza.net.

Major in Car Care With Professor Bryan

Want to learn how to check tire pressure, top off your fluids and find your spare tire? Already have those basics down but want to brush up on your skills?

Ulmer's General Manager Bryan Kauffeld will be teaching a car care clinic through Forest Hills Community Education. The class offers a foundation in vehicle maintenance that's essential for every driver. You'll learn how to properly maintain your vehicle, and why it's important, through hands-on lessons. Bryan will also hold a question and answer session, so if you have a car question that's been eating at you, now's your time to ask!

To register for the class, fill out the registration form available at <http://bit.ly/28Qqym>.

For class details, check out the class description at <http://bit.ly/19FJbh>.

EMPLOYEE SPOTLIGHT

JASON LOEHNER

Jason Loehner has worked at the Ulmer's Auto Care Center's Milford location for three years as an ASE Master Certified Technician. Jason's responsibilities include basic auto maintenance from brakes all the way to major engine and transmission work.



Jason and his girlfriend of eight years, Marci, were just married in October. They have a beautiful daughter, Hannah, who is almost two years old.

Q. What do you like best about your job?

A. I enjoy working on a variety of cars. Every day brings something new—you never know what you are going to work on. Also, I like the people I work with.

Q. Who inspires you most?

A. It would probably be my old neighbor, Jim Meyers. He unfortunately passed away a few years ago. He was by far too smart for his own good. Every conversation with him taught me something new, and he always kept me thinking about something.

Q. What's the biggest accomplishment so far in your life?

A. My biggest accomplishment so far would have to be a tie between the purchase of my first home two years ago or the birth of my daughter.

Q. What's your favorite thing to do in autumn?

A. Autumn means Halloween for me. Halloween is my favorite holiday. I enjoy the kids, haunted houses and decorations.

Q. What kind of car do you drive? What do you WISH you were driving?

A. My everyday car is a Honda Civic. My play toy is a Mustang.

Q. What's your favorite kind of music?

A. I enjoy a lot of different music—Country, R&B, Rock and Classic Rock. I don't listen to as much music as I would like.

MORE

RULES OF THE ROAD Gone Ridiculous

**Most traffic laws make us safe.
 These just make us laugh.**

- 1. In California**, no vehicle without a driver may exceed 60 miles per hour. Of course, 59 miles per hour is completely reasonable.
- 2. In Montana**, it is illegal to have a sheep in the cab of your truck without a chaperone. No word yet on whether Bessie the Cow counts as a chaperone.
- 3. In Oregon**, a door on a car may not be left open longer than necessary. Necessary: giving Grandma enough time to get out of the car. Unnecessary: keeping the door open so you can hold a yard sale out of your car.
- 4. In Tennessee**, it is illegal to shoot any game other than whales from a moving automobile. This, of course, is why the whale population of Tennessee has dwindled down to nothing.



Give the Gift of a Reliable Vehicle

Give your favorite drivers an Ulmer's Auto Care Center gift card. They're great for new drivers, loved ones and buddies who love to pamper their cars.

Available in any amount—just ask your service advisor.



DRIVING GREEN

Green Myth and Fact

We all want to save money on maintenance and get better gas mileage. However, some of the money- and earth-saving tips floating around today just don't work—and some are even harmful. We've separated the true from the phony for you.

Myth: Your cooling system can run on all water or all antifreeze and run fine.

Fact: Your cooling system needs a half-water, half-antifreeze mix. Too much water will lead to a lower operating temperature and possible freezing, and too much antifreeze can cause overheating.

Myth: Drive at 56 mph to get the best fuel economy.

Fact: Though car manufacturers usually base a vehicle's gas mileage at 56 mph, that doesn't mean that you'll necessarily get the best mileage at that speed, nor will that speed always be practical. Maintain a consistent speed to get as many miles as possible out of your tank.

Myth: Over-inflate your tires to get better gas mileage.

Fact: Over-inflating your tires will cause them to wear faster in the middle of the tire and won't do any favors for your fuel economy. Go with the recommended level for the best results.

Myth: Driving closely behind an 18-wheeler protects you from headwinds, saving gas.

Fact: Driving closely behind an 18-wheeler puts you at risk of slamming into an 18-wheeler should it come to a sudden stop, and any gas savings from wind protection would be negligible.

Myth: A vehicle can run a long way on empty (not really a green myth, but a common one nonetheless).

Fact: Once the gas gauge hits the "E" mark, you only have about two gallons of gasoline left in the tank—maybe more, maybe less. Don't test your luck, especially as colder weather approaches.

Heard another myth you want us to verify or bust?
Ask your service advisor the next time you're in the shop.

Check Out the Fall Foliage, Just Not With Your Tires

Autumn leaves are a sight to behold. However, if you behold them on the road, avoid them. When fallen leaves are wet or in piles, they're a driving hazard. A single layer of wet leaves can make braking, steering and stopping difficult. They're especially dangerous at intersections and downhill stop signs. Wet leaves can also affect acceleration. Speed through a pile on an on-ramp trying to get onto the highway, and you could fishtail.

Dry leaves seem innocent enough, but even they can compromise your safety. Leaves can conceal potholes, curbs and street markings. They can even pose a fire hazard should they come into contact with a hot muffler or tailpipe.

Drive safely this fall by avoiding leaves when possible. When you must pass over them, use caution: no sudden stops or hard acceleration. And to further prepare yourself for autumn driving, have your vehicle's tires, brakes and wipers checked at the start of the season. Be careful out there, and enjoy the colors!

"Ulmer's is my kind of place!!! It's a great feeling knowing that my cars are in trusted hands. Thank you for your expert advice and money-saving recommendations."

—TOM D., CINCINNATI, OH

Protect your car from grill to exhaust pipe with **\$49.95**
Ulmer's Bumper to Bumper

Includes: change oil and filter; lube front end; check battery and alternator operation; inspect belts and hoses; test coolant; inspect brakes and adjust as necessary; check shocks, struts and front end suspension; inspect driveline and axle CV joints; check lights; rotate tires as needed; inspect wipers.

By appointment only please.

Please present coupon when dropping off your vehicle.
Not valid with other coupons or specials. Most vehicles.

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KIDS' Corner

Apples are available year-round, but the best buys are found from September to February. Local orchards have abundant crops this year just waiting to be hand-picked. Delicious, Gala and McIntosh are great for eating alone or in salads. Tart apples, such as Granny Smith and Jonathan, make the best pies and applesauce. A 3-pound sack of apples equals about 12 medium apples or 12 cups of sliced apples.



Homemade Applesauce

It's yummy either hot or cold!

Skill Level: easy, 8 servings

Ingredients:

- * 3 pounds (about 12) cooking apples, peeled, cored and sliced
- * 1/2 to 3/4 cup sugar
- * 1/2 cup water
- * 1 teaspoon ground cinnamon



Directions: Remember to wash your hands!

1. In a large microwave-safe bowl, combine all ingredients, stirring well.
2. Cover bowl with wax paper; microwave 9 minutes, then stir.
3. Cover and continue microwaving 5 to 8 minutes or until apples are soft.
4. Mash apples and serve warm or cold.

Safety Tip:

Apples should be washed before being eaten or cooked. Washing helps remove dirt, germs and any pesticides that may be on the skin. Even if you are going to peel apples, wash first! No need for detergents; just use clean water to wash fruit and vegetables.